

Return Conditions: We accept returns on all open and un-opened products within 30 days of the order date. Once we receive your return we will credit you properly. All returns must be postmarked no later than 30 days from the order date. If we receive a return postmarked after 30 days from the order date we will not be able to accept it. All returns are charged a 20% restocking fee.

If we made a mistake shipping your order please contact us at (866) 787-7101. We will have our shipping company pick up your package and will issue a 100% refund or ship you the correct product(s) (your choice when you contact us).

If your order was shipped correctly but you would still like to make a return, you will be responsible for shipping the item(s) back to our store. Once we receive your return we will give you a refund of your purchase price less the cost of shipping and restocking fee (20%). This credit will be applied back to your original payment method.

Please tell us the reason for this return. Please check all that apply, fill in the product(s) being returned, and include this form with your return

Customer Information:

First Name: _____ Last Name: _____ Email: _____

Order Number: _____ Order Date: _____

Reason for the return:

- Product not what I expected
- I changed my mind
- Not happy with the results
- I did not like the flavor
- Not what I expected
- I ordered the wrong product

I'm not sure, I just want to make a return

Other: _____

Please list below the product(s) and quantity(s) being returned

Product Name	Flavor	Quantity:
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

If you need to return products to Supplements 101, please follow these instructions carefully. You will need to securely re-package the item(s) being returned. We also recommend that you insure and use some form of tracking or delivery confirmation for your return package. If we never receive your return, we will not be able to issue you a refund. When you are ready to return your item(s), please send your return to:

Supplements 101
Attn: Returns
14316 Cambridge drive
Macungie, PA 18062

There is no need to contact us before making a return. It is our goal to make your return as simple as possible. Once we receive your return we will contact you by E-mail within 2-3 business days and let you know the status of your return.

Please Note: We do not accept returns on MuscleTech products or VPX products. We also do not accept returns on products which have been completely used. 25% of the product must remain in order to return a used product.